

ISDN 10/20/30 Application Form



Send a signed and completed copy to your Telstra Representative, or send a scanned, signed and completed copy of the form to dealercare@team.telstra.com.

Company Name is the legal entity under which the service will be registered. In this Application Form, references to "you", "I" or "us" refer to the Company.

ACN / ABN is Australian Company Number or Australian Business Number.

Trading / Business Name is not a legal entity but is the name under which your business trades.

Contact Name is the person representing the Customer for billing and contract administration.

Technical Contact Name is the person representing the Customer who is responsible for the technical aspects of the service, that is, your authorised representative for the service.

You must notify Telstra of any changes to your Contact Details.

CUSTOMER DETAILS

Company Name _____

ACN or ABN _____

Registered Address _____

Trading / Business Name _____

Contact Details

Contact Name _____

Contact Details Ph (wk): _____ Ph (mb): _____

Fax: _____

Email: _____

Technical Contact Details

Contact Name _____

Contact Details Ph (wk): _____ Ph (mb): _____

Fax: _____

Email: _____

On Site Contact Details

Address where the service will be connected _____

Name of an on-site contact _____

Phone No. of on-site contact _____

BUILDING DETAILS

Is the building owned or leased? Leased Owned _____

If leased, Building Owner/agent: Name: _____ Phone No: _____

Is the building existing or under construction? Existing Under construction _____

Is lead-in required? Yes No _____

If yes, please specify details in Additional Customer Information section. _____

What type of building is it? Residential Commercial _____

Is the building multi-storey? Yes No _____

TELSTRA SALES REPRESENTATIVE OR AGENT

Dealer Name _____ Dealer Code _____
Representative Name _____
Contact Details Ph (wk): _____ Ph (mob): _____
Fax: _____
Email: _____

Service Charges

The fees and charges for your selected ISDN service are the applicable fees and charges set out in Our Customer Terms, in addition to the maintenance fee.

Maintenance fee

In the event that Telstra is requested to attend the Customer's site to attend to a fault condition subsequently proven to be in the Customer's equipment, an incorrect call out charge will apply. The maintenance fee is set out in Our Customer Terms.

SERVICE DETAILS

I am applying for a (please tick one):

- ISDN 10 service
 ISDN 20 service
 ISDN 30 service
 ISDN 30 Xpress plan – for destination numbers:

I require a (please tick one):

- new service
 new service using existing/reserved number range:
Specify ISDN 30 number range: _____

 new service using ported number range:
Specify directory number: _____
Specify porting number range: _____
Specify current carrier: _____
 modification of an existing service:
Specify ISDN service to be modified: _____
Migration from: _____

I require the following number of channels:

Incoming:

Outgoing:

Bothway:

<p>Please indicate whether you require a new Telstra Account or have an existing Telstra Account.</p> <p>If you have an existing Telstra Account, you may include a Billing Reference ID. This should be 16 alphanumeric characters in length and will identify bills for your service if the same Account No. is used for multiple services.</p>	<p>BILLING DETAILS</p> <p><input type="checkbox"/> New Account OR <input type="checkbox"/> Bill Services to existing Account</p> <p>For New Accounts, please specify the address you want your bill sent to and bill frequency:</p> <p>Billing Address _____</p> <p>Bill Frequency <input type="checkbox"/> Monthly <input type="checkbox"/> Quarterly</p> <p>If you have an existing Telstra Account, please specify your Account / Full National Number (FNN), Billing Reference ID and Billing Aggregator No (if applicable):</p> <p>Existing Account No. / FNN _____</p> <p>Billing Reference ID _____</p> <p>Billing Aggregator No. _____</p>
<p>Please indicate if you require the enhanced Telstra Provisioning Commitment offering. The fee for this service is 60% of the installation charge. Full details of this service are set out in Our Customer Terms.</p> <p>If this option is not required, your service will be installed according to our Standard Provisioning Time set out in Our Customer Terms.</p> <p>Any installation is dependant on whether infrastructure is available.</p>	<p>ENHANCED TELSTRA PROVISIONING COMMITMENT OFFERING</p> <p>Do you require an Enhanced Provisioning time for installation of your service? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>_____</p> <p>If yes: (requests where infrastructure is available)</p> <p><input type="checkbox"/> Metro Area – within 5 – 8 working days from the date a full and complete application form is received by Telstra</p> <p><input type="checkbox"/> Non-Metro Area – within 13 – 18 days from the date a full and complete application form is received by Telstra</p> <p>_____</p>
<p>Please see your Sales Representative about how to fill out this part of the form.</p>	<p>SERVICE OPTIONS (Extra charges may apply)</p> <p>Call barring? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Calling Line Identification Restriction? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Calling Line Identification Presentation? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>ISDN 10/20/30 Business Line Complete? <input type="checkbox"/> Local Voice Calls <input type="checkbox"/> Timed Calls</p> <p>Dual Node? <input type="checkbox"/> Yes <input type="checkbox"/> No</p>

Diverse Access? Yes No

Do you require a directory listing for this service? Yes No

If yes, the numbers I wish to list are:

Suppressed Address: Yes No

Service to be installed at customer's rack in Telstra co-location centre? Yes No

If yes:

Exchange:

Floor:

Row:

Rack:

Enhanced Service Assurance? Yes No

If yes, please contact your Sales Representative for confirmation of extra charges and coverage options.

Extension Level Billing? Yes No

Malicious Call ID? Yes No

User to User Messaging? Yes No

If yes: Messaging 1 (during set up)

Messaging 3 (during call)

Advice of Charge? Yes No

Type: During Call End of Call Per Call Request

Operator Connect Diversion? Yes No

If yes, the number to divert to is

Customer-Activated Redirection? Customer activated: Yes No

Type: Fixed Variable

If fixed, the numbers to redirect to are:

Immediate:

Busy / No answer:

Telstra-Activated Redirection? Telstra-activated: Yes No

	<p>If yes, the numbers to redirect to are:</p> <p>Immediate: _____ Busy / No answer: _____</p> <p>Is Telstra VPN to be included? <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>If yes:</p> <p><input type="checkbox"/> Telstra national Corporate</p> <p><input type="checkbox"/> VPN International Call Plan</p> <p>InfoCall Secured Access <input type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Type: <input type="checkbox"/> InfoCall Standard <input type="checkbox"/> InfoCall Extra</p>
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Please provide any further information regarding your requirements that has not already been outlined above.

ADDITIONAL CUSTOMER INFORMATION (Special Requirements)

Our Customer Terms means the Standard Form of Agreement formulated by Telstra for the purposes of Part 23 of the Telecommunications Act 1997 (Cth), as amended by Telstra from time to time.

You should read the full terms of the service which are set out in Our Customer Terms at <http://www.telstra.com.au/customerterms/> or obtain a copy from Telstra.

Privacy
Telstra's Privacy Statement is available at <http://www.telstra.com.au/privacy> or by calling

YOUR APPLICATION

I apply for the service(s) described in this Application Form and acknowledge that if my application is accepted:

- it will be provided on the terms and conditions (including fees and charges) set out in this Application Form and Our Customer Terms (as amended from time to time);
- the service is subject to a minimum term of 3 months;
- if I cancel the service within the 3 month term I will incur a cancellation charge; and
- an override code can be used to connect long distance and international voice calls to other service providers but 64K data calls may fail.

Privacy

I agree, and will ensure that any of our related bodies corporate which receive services connected with this Application Form and our representatives are aware, that Telstra may:

Telstra on 1800 039 059.

By signing you warrant that you have the authority to make this application on behalf of the Customer named above.

- (a) collect, use and disclose information about each of us (including for marketing purposes) in accordance with Telstra's Privacy Statement; and
- (b) give to, seek and obtain from, a credit reporting agency, information (including personal and credit information) about each of us to assess your credit worthiness.

SIGNED by me, for and on behalf of the Customer as its authorised representative:

Signature _____ Date _____

Print Name _____ Position _____